

CANCELLATION & REFUND POLICY

In case of dissatisfaction from our services, clients have the liberty to cancel their projects and request a refund from us. Our Policy for the cancellation and refund will be as follows:

CANCELLATION & REFUND POLICY FOR HOSTING PLANS

- Cancellation of orders placed for website hosting or email hosting services must be made at within 15 days of purchase and a full refund of the Cost Price will be made.
- Order cancellation requests received later than 15 days of purchase will not be entitled to a refund.
- Order cancellation requests will be accepted only for Plans with the duration of 1 year and more.

CANCELLATION & REFUND POLICY FOR DOMAIN REGISTRATION

- Cancellation of orders placed for domain registration services must be made at within the **Money back Grace Period*** of purchase and a full refund of the Cost Price will be made, and there would be a **Charge**** for the Deletion.
- Deleting a domain name will immediately stop all functionalities (like the website and emails) associated with the domain name.
- Order cancellation requests received later than 15 days of purchase will not be entitled to a refund.

**The charges are subject to change. To check the prevailing charges, please visit our website.

